

Notice of Meeting

Adult Social Care Select Committee



Date & time
Thursday, 20 June
2013
at 10.00 am

Place
Ashcombe Suite,
County Hall, Kingston
upon Thames, Surrey
KT1 2DN

Contact
Leah O'Donovan or Andrew
Spragg
Room 122, County Hall
Tel 020 8541 7030 or 020
8213 2673

Chief Executive
David McNulty

leah.odonovan@surreycc.gov.uk
or
andrew.spragg@surreycc.gov.uk

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This meeting will be held in public. If you would like to attend and you have any special requirements, please contact Leah O'Donovan or Andrew Spragg on 020 8541 7030 or 020 8213 2673.

Members

Mr Keith Witham (Chairman), Mrs Margaret Hicks (Vice-Chairman), Mrs Liz Bowes, Mr Graham Ellwood, Mr Mike Goodman, Mr Saj Hussain, Mr Daniel Jenkins, Mr Colin Kemp, Mr Ernest Mallett MBE, Ms Barbara Thomson, Mrs Fiona White and Mr Richard Walsh

Ex Officio Members:

Mr David Munro (Chairman of the County Council) and Mrs Sally Ann B Marks (Vice Chairman of the County Council)

TERMS OF REFERENCE

The Select Committee is responsible for the following areas:

- People with physical impairments
- People with long-term health conditions, such as HIV or AIDS
- People with sensory impairments
- People with multiple impairments and complex needs
- Services for carers, both adult and young carers
- Safeguarding

PART 1

IN PUBLIC

1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

2 MINUTES OF THE PREVIOUS MEETING: 11 APRIL 2013

(Pages 1
- 12)

To agree the minutes as a true record of the meeting.

3 DECLARATIONS OF INTEREST

To receive any declarations of disclosable pecuniary interests from Members in respect of any item to be considered at the meeting.

Notes:

- In line with the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, declarations may relate to the interest of the member, or the member's spouse or civil partner, or a person with whom the member is living as husband or wife, or a person with whom the member is living as if they were civil partners and the member is aware they have the interest.
- Members need only disclose interests not currently listed on the Register of Disclosable Pecuniary Interests.
- Members must notify the Monitoring Officer of any interests disclosed at the meeting so they may be added to the Register.
- Members are reminded that they must not participate in any item where they have a disclosable pecuniary interest.

4 QUESTIONS AND PETITIONS

To receive any questions or petitions.

Notes:

1. The deadline for Member's questions is 12.00pm four working days before the meeting (14 June 2013).
2. The deadline for public questions is seven days before the meeting (13 June 2013).
3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

5 RESPONSES FROM THE CABINET TO ISSUES REFERRED BY THE SELECT COMMITTEE

There are no responses to report.

6 DIRECTOR'S UPDATE

The Strategic Director for Adult Social Care will update the Committee on important news and announcements.

- 7 AGEING WELL IN SURREY** (Pages 13 - 20)
Purpose of report: Policy Development and Review
To provide an overview of Ageing Well in Surrey; the Ageing Well Commitment and for the committee to provide input into the future direction and content of the programme of work.
- 8 BUDGET UPDATE** (Pages 21 - 46)
Purpose of the report: Scrutiny of Services and Budgets
To provide an overview of the budget for Adult Social Care
- 9 STAKEHOLDER ENGAGEMENT**
The Committee will receive a series of brief presentations from a number of key stakeholders, outlining their work in relation to Adult Social Care.
- 10 RECOMMENDATION TRACKER AND FORWARD WORK PROGRAMME** (Pages 47 - 58)
The Committee is asked to monitor progress on the implementation of recommendations from previous meetings, and to review its Forward Work Programme.
- 11 DATE OF NEXT MEETING**
The next meeting of the Committee will be held at 10am on 5 September 2013.

David McNulty
Chief Executive

Published: Wednesday, 12 June 2013

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MINUTES of the meeting of the **ADULT SOCIAL CARE SELECT COMMITTEE** held at 10.00 am on 11 April 2013 at Committee Room C, County Hall, Kingston upon Thames, Surrey KT1 2DN.

These minutes are subject to confirmation by the Committee at its meeting on Thursday, 20 June 2013.

Elected Members:

- * Mrs Sally Ann B Marks (Chairman)
- * Mrs Yvonna Lay (Vice-Chairman)
- * Ben Carasco
- * Mr Mel Few
- * Mrs Angela Fraser
- * Mr Tim Hall
- * Mr David Harmer
- * Mr Ernest Mallett MBE
- * Mrs Caroline Nichols
- * Mr Chris Pitt
- * Mrs Fiona White
- * Mr Keith Witham

Ex officio Members:

Mrs Lavinia Sealy, Chairman of the County Council
Mr David Munro, Vice Chairman of the County Council

In attendance:

Mr Michael Gosling, Cabinet Member for Adult Social Care and Health

13/13 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS [Item 1]

No apologies were received.

14/13 MINUTES OF THE PREVIOUS MEETING: 14 FEBRUARY 2013 [Item 2]

These were agreed as an accurate record of the meeting.

15/13 DECLARATIONS OF INTEREST [Item 3]

There were no declarations of interest.

16/13 QUESTIONS AND PETITIONS [Item 4]

Declarations of interest: None.

Witnesses:

Sarah Mitchell, Strategic Director, Adult Social Care
Anne Butler, Assistant Director for Commissioning

Key points raised during the discussion:

1. A formal question was asked of Adult Social Care by Keith Witham. A revised response is attached.
2. The discussions around this question were held as a Part 2 item, as it concerned the procurement process. However, the Committee decided upon reflection that the discussions concerning this item should be a matter of public record.
3. Officers commented that the procurement process for a Welfare Benefits Advice Service had involved users and carers in examining the options. It was recognised that there were a wide range of service providers that offered benefit advice services, and that they were held in high regard. It was commented by Officers that Adult Social Care supported the Voluntary, Community and Faith Sector (VCFS) in a variety of ways, and was keen to engage and work with partners.
4. Members expressed concerns that the process around awarding the grant had not been suitably transparent. Officers agreed to review the standing orders pertaining to financial decisions. The Cabinet Member for Adult Social Care commented that he had confidence in the decision by officers. It was highlighted that any expenditure of money could be scrutinised through the Directorate's budget.
5. Members raised a question as to whether the Surrey Disabled People's Partnership (SDPP) could be encouraged to work collaboratively with other organisations. Officers confirmed that this would be a consideration in the one year review of the service, and that the SDPP had expressed an enthusiasm for consortium working.

Recommendations:

- a) That the Council's financial regulations and standing orders in relation to grants to the voluntary sector be reviewed to ensure greater opportunities for Member scrutiny.
- b) That Democratic Services work with officers to ensure Part 2 items are such because they contain statutory Part 2 information, and are not simply confidential. It is suggested that items may be split between Part 1 and Part 2 to ensure the appropriate level of transparency and openness.
- c) That a revised response with Part 2 information removed be circulated and published with the minutes.

Actions/further information to be provided:

None.

Committee Next Steps:

None.

17/13 RESPONSES FROM THE CABINET TO ISSUES REFERRED BY THE SELECT COMMITTEE [Item 5]

The Committee was asked to note that one response had been received from the Cabinet Member with reference to the recommendation concerning Social Care Debt. This response was included in the Recommendations Tracker.

18/13 DIRECTOR'S UPDATE [Item 6]

Declarations of interest: None.

Witnesses: Sarah Mitchell, Strategic Director, Adult Social Care

Key points raised during the discussion:

- 1. The Strategic Director for Adult Social Care informed the Committee that the Rapid Improvement Event (RIE) for the Adult Services Business Process was being undertaken. It was felt that this work was positively engaging with colleagues and stakeholders across the departments, as well as on a District & Borough level. The RIE had identified issues in the assessment process, and staff were currently identifying best practice and taking ownership of the future changes. The Committee was informed that there was an intention to find a mobile solution to undertaking assessments. Actions identified by the RIE would be shared with the Select Committee following its conclusion.
- 2. The Committee was informed that a review would be undertaken of users with learning disabilities currently placed out of county.

3. The Strategic Director for Adult Social Care highlighted the first meeting of the Health & Wellbeing Board had taken place at the beginning of the month. There had also been the first meeting of the Clinical Commissioning Groups (CCGs) to discuss joint commissioning. The Committee was told that officers were confident around the new arrangements.
4. Members raised a question about the interim arrangements while a new Director of Public Health was being appointed. It was confirmed that an announcement regarding these arrangements would be made in the coming month.

Recommendations:

None.

Actions/further information to be provided:

None.

Committee Next Steps:

None.

19/13 ADULT SOCIAL CARE IN SURREY: SUCCESSES AND CHALLENGES 2009 - 2013 [Item 7]

Declarations of interest: None.

Witnesses:

Sarah Mitchell, Strategic Director, Adult Social Care
Dave Sargeant, Assistant Director for Personal Care & Support
Debbie Medlock, Assistant Director for Service Delivery
John Woods, Assistant Director for Transformation
Anne Butler, Assistant Director for Commissioning

Key points raised during the discussion:

1. Officers gave an outline of the successes and challenges faced by Adult Social Care following the Annual Performance Assessment in 2009. The Committee was informed that a particular success was felt to be the reduction in levels of staff sickness and absence.
2. Officers highlighted that co-design with carers, users and stakeholders had been central in ensuring the success of the service. In particular the Equality Impact Assessment (EIA) completed in relation to savings targets was identified as a positive example of this. Also highlighted was the use of co-design in the development of a Sensory Services strategy, and the provision of lip-reading classes for those with hearing difficulties.
3. The Committee was informed that the recent Local Government Association (LGA) Peer Review had identified both the work around

the Health & Wellbeing Board and the work connected to the Public Value Review (PVR) for services for people with learning disabilities as areas of good practice within the Council. It was also highlighted that the service had been a finalist in the Redefining Quality in Adult Services category of the Management Journal Awards.

4. The Committee was told that the service was developing a more community-based approach, with greater engagement with partners and the development of Citizens' Hubs. Officers highlighted that the "Right To Control" pilot had been praised by user organisations at a regional level.
5. In regard to Personal Care and Support, it was outlined to the Committee that the number of younger people in residential care had decreased significantly. The view was expressed that the service had improved in its identification of users for whom residential care was appropriate.
6. The Committee was informed that there were now safeguarding advisors in each of the locality areas. It was also commented that transition was improving, with more Adult Social Care staff attending reviews for young people.
7. Officers outlined the increased role of Quality Assurance in the service, and the greater strategic view in identifying what needs, resources and outcomes were in place around commissioning. This was linked to the development of locality profiles jointly with the NHS, and the provision of a home from hospital service with the Red Cross. Officers commented that current work was being undertaken to ensure a consistent service in relation to this is available across the county. Members queried where the responsibility lay for a patient's care upon discharge from hospital. It was clarified that the NHS held responsibility for 30 days following any hospital discharge, and that Adult Social Care would also have a responsibility in relation to this dependent on circumstances.
8. Members highlighted concerns regarding the provision for care for patients following discharge from hospital. Officers commented that there were sometimes challenges in working with partners around hospital discharges. The Cabinet Member for Adult Social Care highlighted that there was an undertaking by the Health & Wellbeing Board to look at this matter over the next year, and that there were likely to be a number of incremental changes over that time.
9. The Committee questioned what measures were in place to ensure that the service was continuing to review and assess its progress. Officers commented that a peer review had just been undertaken with Buckinghamshire and that a "local account" was being developed that featured the service's Key Performance Indicators. Members commented that they would like to see the "local account" shared with the Committee in order to give an evidence-based approach to the service's successes. The Committee strongly advised that an annual peer review should replace the discontinued annual assessment inspection regime.

10. Officers highlighted the changing relationship between Adult Social Care, carers and users, and that this involved the service asking users what they could do themselves, and how would it be known that the level of care was working. It was emphasised that this was about enabling users and carers, but also about identifying areas in which cost could be reduced. The role of personal budgets was highlighted as being an integral part of this.
11. Members questioned whether Brockhurst Care Home had received a further follow up visit following the Care Quality Commission's (CQC) previous inspection. Officers commented that the CQC had not made a further inspection to date, but that the service was confident that the identified issues had been addressed.
12. Members asked officers to comment on what they felt were the key challenges faced by the service in the coming year. It was outlined that amongst these was the need to meet savings targets, the recommendations following the Dilnot report, the continuing need to manage the market and working collectively to identify where costs can be removed from both commissioned and in-house services.
13. The Committee was thanked by the Director of Adult Social Care for their role in the scrutiny of the service. The Chairman then proceeded to praise the passion and dedication of officers within Adult Social Care, and congratulated the Director of Adult Social Care on her commitment to continuous improvement.

Recommendations:

- a) That the Committee considers as key items for scrutiny:
 - i) The viability of proposals to meet the cost savings arising from the Council's 2013/14 budget;
 - ii) The need to ensure that the provider market remains strong; and
 - iii) The strength of the Council's safeguarding procedures
- b) That the Service is commended and congratulated on the work over the last four years;
- c) That the Committee will ensure it continues to be involved in the development of key strategies, such as the Self-Funder Strategy and the development of maximising social capital and will place these on its 2013/14 Work Programme; and
- d) That the Service is encouraged to continue improving in all areas, especially embedding personalisation, ensuring all service users and carers have a named practitioner and ensuring services fit the needs of service users.

Actions/further information to be provided:

None.

Committee Next Steps:

None.

20/13 SOCIAL CARE DEBT UPDATE [Item 8]

Declarations of interest: None.

Witnesses: None.

Key points raised during the discussion:

1. The Committee was asked to note that the issues surrounding the processes connected to Social Care debt were due to be subject to a Rapid Improvement Event (RIE). It was confirmed that the outcome of the RIE would be shared with the Committee once it had been undertaken.

Recommendations:

None.

Actions/further information to be provided:

None.

Committee Next Steps:

None.

21/13 RECOMMENDATION TRACKER AND FORWARD WORK PROGRAMME [Item 9]

Declarations of interest: None.

Witnesses: None.

Key points raised during the discussion:

1. The Committee reviewed its Recommendations Tracker. There were no further comments.

Recommendations:

None.

Actions/further information to be provided:

None.

Committee Next Steps:

None.

22/13 DATE OF NEXT MEETING [Item 10]

1. It was noted that the next meeting of the Committee would be a private induction meeting on 23 May 2013 at 10am, and that the next public meeting of the Committee would be on 20 June 2013 at 10am.
2. Members thanked all the officers that had supported the Adult Social Care Committee, including Leah O'Donovan for her support of the Committee as Scrutiny Officer.

Meeting ended at: 12.28 pm

Chairman

WELFARE BENEFITS ADVICE GRANT

**Formal Member Question from County Councillor Keith Witham
to Adult Social Care Select Committee 11 April 2013 and Response**

Q. Would the Director set out

1. The County Council decision making and approval and scrutiny process followed regarding the contract of £500,000 for a Welfare Benefits Advice, Information and Support Service;

- The bidding process for the Welfare Benefits Advice, Information and Support Grant was considered by the Adult Leadership Team (ALT) in July and October 2012. ALT gave approval for a grant to be bid for the provision of a free, independent, confidential service to provide information, advice and support in respect of welfare benefits to all people in Surrey. This is in recognition of the impact that the Welfare Benefits Reform will have on particular sectors of the Surrey population (Adult Select Committee Report by Toni Carney, Benefits and Charging Consultancy Team Manager, Adult Social Care, May 2012) and in order to support our objective of providing free and effective information and advice to Surrey residents.
- As this is a grant the governance of the Procurement Standing Orders (PSOs) does not apply (as detailed in the Introduction to the Procurement Standing Orders Dec 2010). As detailed in the Financial Regulations 8.5 commissioned services must assure value for money for the County Council.
- Guidance on the Grant process is currently under review and by June we will have confirmation of the Grant process. Voluntary sector representatives are a part of this process. It is anticipated that this will be completed in June of this year.
- In consultation, and with advice from Procurement colleagues, the decision was taken to award a grant of one year with the option to renew for a further two years.
- The current approach for grant approvals is one which does not overburden the voluntary, community and faith sector and is informed on a case by case basis according to value and profile. The current process is being reviewed to ensure appropriate authorisations are secured in line with good practice. Additionally, dependant on value, consideration is being given to grant vs. contract.
- Because of the profile and value of the grant in this case, the decision was taken to follow best practice of the PSOs for going to market, evaluating bids and awarding the grant.
- The key processes followed were
 - Approval by ALT in July 2012
 - Co-design of the specification with the voluntary sector
 - Provider event

- Bid advertised and issued through SCC e-sourcing system
- Compliant bids were evaluated by a panel comprising council officers, carer's representative and a representative from the Surrey Coalition of Disabled People.
- Recommendation of award and endorsement by ALT February 2013.
- The bid document contained evaluation questions and scoring criteria. At the provider event bidders were walked through the process and it was emphasised that bids would only be evaluated on what was submitted.
- This level of rigour taken for the welfare benefits information and advice service was over and above that of a normal grant process in recognition of the value and profile. This process is supported as best practice by the voluntary, community and faith sector in Surrey.

2. Explain the rationale behind the decision to award the contract, including an assurance that the new Advice Service will have the infrastructure and capacity to deliver, and on what criteria the service providers will be judged;

- Bids were scored by the evaluation panel and the recommended bid - a partnership consortium led by Surrey Disabled Peoples Partnership (SDPP) - had the highest overall score.
- In total bids from three organisations were received:
 - Cherchefelle – a housing association, who provides home based care, supported living, housing support and housing management services for adults in Surrey, West Sussex and Richmond.
 - Citizens Advice Consortium Surrey – Current members of the Consortium are Surrey Welfare Rights Unit, and Citizens Advice in Ash, Camberley, Caterham and Warlingham, Epsom and Ewell, Esher and District, Guildford, Leatherhead and Dorking, Runnymede, Walton Weybridge and Hersham, Reigate and Banstead, and Waverley. Each bureau provides advice services to people in their community on a broad range of issues as well as volunteering opportunities
 - Surrey Disabled Peoples' Partnership as lead provider - A registered charity based in Woking, focusing on the rights of disabled people. They currently deliver Surrey's County wide advocacy service. In relation to this grant, they are the lead provider for a number of partner organisations: Age UK Surrey, The Youth Consortium, Deaf

Positives and SAVI. The intent was to formalise their relationship with Surrey Welfare Rights Unit for training and expert assistance on complex issues if they were successful with the bid.

- The bids were evaluated across six domains:
 - Partnerships
 - Delivery of service outputs
 - Quality assurance and monitoring outcomes
 - Access, awareness and engagement
 - Relevant experience
 - Value for money

- From the evaluation we are satisfied that the service will have the capacity and infrastructure to deliver.
- Monitoring of the service will be quarterly, involving a panel including a representative from Children's Services, Adult Social Care and services users and carers.
- Monitoring will cover a wide range of performance including:
 - the area of Surrey the referral originated from;
 - the numbers of people served ,
 - inappropriate referrals
 - timeliness of the service i.e. referral acknowledged in one working day and contact made in three working days.
 - How the service: promotes personalisation, prevention, positive experience and protection from avoidable harm

3. Explain why it was deemed appropriate to exclude Surrey Citizens Advice Bureaux from involvement in providing this Welfare Advice and Information Service, at least in part;

Overall, the successful bidder scored more highly than the other two bidders. Based on the evidence presented, the partnership and value for money domains were identified as areas of development for Surrey Citizens Advice Bureaux. Surrey CAB has been fully briefed on the outcome of its bid and reasons for non-selection.

4. How the above fits in with the Surrey Local Assistance Scheme (which does involve CAB);

This tender exercise was separate from the Surrey Local Assistance Scheme. The latter refers to the national policy to transfer funds previously held by the Department of Work and Pensions (DWP) to local authorities. The Scheme is replacing the DWP Crisis Loans and Community Care Grants from 1 April 2013. Three organisations are involved in the delivery of this service: The CABs are signposting and assisting applicants to complete the application form provided to Surrey County Council's Shared Services Centre. Surrey Reuse Network will be supplying household goods and recycled furniture where appropriate.

Additionally Surrey CAB is part of a Consortium of three organisations (the other two are Surrey Independent Living Council and Help and Care) which was successful in its bid to be appointed to run Healthwatch Surrey effective from 1 April 2013.

- 5. If this decision cannot now be reviewed and reconsidered, give an assurance that when the Welfare Benefits Advice Information and Support Service contract is reviewed, prior to the end of its initial 12 month term, that it will be re-tendered and that CAB involvement will be reconsidered at that time.**

As stated above, the contract will be monitored on a quarterly basis and this will allow us to have sound information on how well the contract is being delivered.

Should there be a reason to believe that the service can be delivered more effectively in another way, e.g. in partnerships with other agencies, or that the provider is not performing satisfactorily, negotiations, an improvement plan or re-bidding can be considered within the first year.

END

26 April 2013



Adult Social Care Select Committee
20 June 2013

Ageing Well in Surrey

Purpose of the report: To provide an overview of Ageing Well in Surrey; the Ageing Well Commitment and for the committee to provide input into the future direction and content of the programme of work.

Introduction:

1. Ageing Well in Surrey is a collaborative programme of work between Adult Social Care and a wide variety of partners including Public Health, Voluntary, Community and Faith Sectors, Borough and District Councils, but most importantly the voice of residents who have a passion for developing Surrey as a good place to grow old in.
2. It was developed in response to wide consultation and recommendations within the Older Peoples Public Value Review to improve engagement with older people. This coincided with a national, Local Government Association (LGA) Ageing Well programme of support for local councils. This LGA programme was designed to help councils develop good places to grow older.
3. The areas that the LGA programme considered were age equality, intergenerational projects, loneliness and isolation, engaging with older people, housing, creating dementia friendly communities, health and wellbeing, volunteering, strategic measures and taking a whole place approach.
4. The LGA programme encouraged councils to develop an asset based approach to Ageing Well, and to challenge the traditional perceptions of older people and the ageing process. The programme of work stressed that councils and local communities should value the contribution that older people make to their communities, and regard an ageing population not as a future financial threat, but as an opportunity and a cause for celebration.

5. The asset based approach put forward by the LGA supports SCC's (and in particular Adult Social Care's) desire to build upon and develop social capital in each locality. Social capital is about involving local communities more in preventing social care needs and/or helping to meet those needs. Higher levels of trust within a community; greater personal independence and greater participation in community activities and reduced social isolation are all outcomes of a community that has high levels of social capital.
6. To support Ageing Well the LGA has produced a range of research, toolkits and videos for local councils to use. All this information can be found on the LGA website: www.local.gov.uk/ageing-well

Work to date in Surrey

Ageing Well Steering Group and Events

7. An Ageing Well Steering Group was established in 2011 to oversee and develop the Ageing Well programme of work. The group meets bi-monthly and is co-chaired by the SCC Senior Commissioning Manager for Older People's Services and Age UK Surrey's Chief Executive.
8. The steering group has wide representation from partners including elected Members, Age UK Surrey, Surrey Care Association, Health Watch, Surrey Coalition of Disabled People, Action for Carers Surrey, Surrey Community Action, Surrey Minority Ethnic Forum, Borough and District Council representation and SCC Adult Social Care and Public Health.
9. Ageing well events have taken place in Elmbridge, Spelthorne and Runnymede (one event was held for all three areas on 18 July 2011); Merstham (held on 18 January 2012); Woking (held on 30 January 2012); Stanwell (15 March 2012); Epsom & Ewell (held on 17 April 2012) and Surrey Heath (held on 12 September 2012).
10. The events were held in close partnership with the relevant local Borough or District Councils, and the attendees included local statutory services, local voluntary and faith-based groups and (most importantly) older people.
11. The events used an 'asset based approach'. An asset based approach aims to discover and acknowledge the assets that individuals and communities already have. At the events people were asked what services and support already exists in their local community and how can these be built on. This can either be in terms of heightened or raised awareness of what is already available in the local community; what already exists but may need expanding; and identifying where there are gaps. For example this could be raising the profile of coffee mornings that are run by local churches, which are not just for people who attend that particular church.

12. At each of the events the attendees were asked to highlight their top three priorities for their area. The feedback from the attendees was then fed directly into the Ageing Well Commitment and specifically the ten pledges.

The Ageing Well Commitment

13. The Ageing Well Steering Group has now published and formally launched the Ageing Well Commitment. The Commitment sets out what ageing well is, what ageing well looks like and what it means in Surrey. Together with the ten pledges, it will shape Surrey's response to the fact that we are living longer and healthier lives.
14. The Ageing Well Commitment identifies ten pledges that will ensure people can age well in Surrey. The ten pledges are based upon the outcomes of the ageing well events that have been held with the Borough and District Councils.
15. The ten pledges are listed below:
 1. I/we will ensure that people feel included as full and equal members of the community and are not socially isolated or excluded. That they have opportunities to be involved socially and economically and are able to play an active role in the community if they wish regardless of age, disability, race, religion or belief, sex, sexual orientation or caring responsibilities;
 2. I/ we will enable people to get out and about on transport easily;
 3. I/we will ensure people know where to access clear advice and information that will help people remain independent and in control of their lives as they age;
 4. I/we will ensure people will have access to supportive technology that enables people to live independently in their own homes;
 5. I/ we will encourage people to be active, eat well and be informed about how to stay healthier both physically and mentally;
 6. I/ we will ensure people will have access to practical help and support available from competent, trustworthy and affordable agencies for activities such as housework, home maintenance, gardening and shopping;
 7. I/ we will ensure that people with additional or particular needs are supported flexibly at critical times, for example those older people living with dementia and older people who need assistance after a period of illness and/ or bereavement;
 8. I/ we will ensure that support is available to people that allows them to feel safe and secure at home and when out in the community;

9. I/we will ensure that people are as aware of relevant allowances such as the attendance allowance or grants to seek to ensure financial stability with as much control as possible over money;
10. I/ we will ensure that carers will have access to timely and accessible support.
16. The Ageing Well Steering Group is approaching other partners in Surrey (including businesses, voluntary and statutory organisations) to select a specific pledge they want to address in their local area.
17. The Commitment has been distributed to:
 - SCC Members
 - Voluntary sector organisations
 - Citizen Advice Bureaux
 - Alzheimer's Society Cafes
 - Adult Social Care senior managers
 - Circulated to all Adult Social Care staff via the Adult Social Care staff newsletter
 - The Ageing Well newsletter circulation list
 - SCC strategic and critical providers
20. An Ageing Well generic e-mail address has been set up (ageing.well@surreycc.gov.uk). This is for all general enquiries regarding the Ageing Well programme of work and is currently receiving a steady number of e-mails ranging from professionals wanting to know more about the commitment and how they can become involved to members of the public who would like more information.

Future Plans for Ageing Well in Surrey

21. Ageing Well in Surrey uses existing funding and staffing resources. To achieve the pledges set out in the Ageing Well Commitment, the programme of work will influence other areas of work, both within SCC and with external partners and organisations.
22. The Personalisation, Prevention and Partnership (PPP) fund is one area where the Ageing Well Steering Group has successfully influenced Borough and District Councils to fund initiatives that contribute to achieving the Ageing Well Commitment and the ten pledges. Listed below are some examples of how the funding has been awarded across the county:
 - Wellbeing through reminiscing project (Waverley)
 - Reigate & Banstead's Older People's Festival – 30 September 2013 to 6 October 2013
 - Reigate & Banstead Artisan Initiative – to provide work/volunteering and social opportunities for older residents at a number of sporting facilities within the Borough

- Men in sheds schemes – projects aimed specifically at older men who may be socially isolated (plans are being developed for schemes in Tandridge and Guildford)
 - Befriending schemes – expanding existing schemes or developing new ones (across the county)
 - Increased volunteering opportunities for older people (across the county)
 - Rapid response handyman service to support hospital discharges (Reigate & Banstead)
23. The Ageing Well Steering Group fed its views into the development of Surrey's Joint Health and Wellbeing Strategy (www.surreycc.gov.uk/social-care-and-health/surrey-health-and-wellbeing-board) and its five agreed priorities which are:
- Children's health and wellbeing
 - **Older adults health and wellbeing**
 - Developing a preventative approach
 - Emotional wellbeing and mental health
 - Safeguarding the population
24. The Health and Wellbeing Board has not yet set out how it will implement the above priorities, but the involvement of the Ageing Well Steering Group will be vital to the board achieving specifically the older adult's health and wellbeing priority and will input to the other priorities.

Ageing Well Commitment

25. It is planned to circulate the Ageing Well Commitment more widely, requesting more people and organisations to sign up to the Commitment and 'pick a pledge'. The planned wider distribution includes:
- | | |
|--|-----------------------------|
| • Borough and District Council Heads of Community Services | • Dental Practices |
| • Borough and District Council Management Teams | • Golf Clubs |
| • Libraries | • Volunteer Centres |
| • GP practices | • Help Shops |
| • Clinical Commissioning Groups | • Local faith organisations |
| • Day Centres | • Shopping Centres |
| • Opticians | • DIY stores |
| • Pharmacies | • Garden Centres |
| | • Parish Councils |
| | • Post Offices |
| | • Rotary Club |

26. It is also planned to include articles on the commitment in the Surrey Care Association and other partner and voluntary organisations newsletters.

Ageing Well Festivals

27. The Ageing Well Steering Group is developing a proposal to hold Ageing Well festivals in each of the 11 Borough and District Councils.
28. The purpose of the festivals is to celebrate the ageing population; raise awareness of the Ageing Well Commitment; increase sign up to the ten pledges and to influence the wider public's perception of ageing.
29. The Ageing Well Steering Group would like the festivals to be held in the same week in 2014.

Shared Lives

30. The Ageing Well Steering Group will work with the Shared Lives team to develop and provide more opportunities for older people across the county. The Shared Lives scheme offers the opportunity to adults, who have learning or physical disabilities, mental health needs or support needs due to their age, the opportunity to live with an individual or family in a home environment. Support can be offered on a long or short term basis, respite care or day support. It is a unique, flexible service helping people who need some care or support to take part in the family and community life of a Shared Lives carer and to live as independently as possible. The team matches someone who wants a Shared Lives service with a Shared Lives carer who has been approved.
31. The benefits of the service are that people have:
- A real say in where and with whom they live with
 - A greater sense of belonging within the family and community
 - A number of unpaid relationships through the wider family and social network of the Shared Lives carer;
 - A greater opportunity to take part in different activities that they might not be able to otherwise and
 - The help and support they need to do the things they chose to do, as well as opportunities to develop existing or learn new skills.
32. The Ageing Well Steering Group plans to set up a project group to oversee the development of the service to enable it to offer its services to more older people.

Wellbeing Assessment

33. A group from the Ageing Well Steering Group are undertaking a visit led by Bryn Strudwick, Surrey Fire and Rescue. The group are researching the outcomes from the Dorset County Council initiative which has developed a wellbeing assessment tool that can be used by a range of

people from different organisations. The purpose of the tool is to enable staff or volunteers who visit older people to ascertain whether they have any other wellbeing needs e.g. would the person benefit from telecare, befriending, benefits advice etc.

34. By using the wellbeing tool the professional can then refer the individual to other resources and ensures there is a holistic and joined up approach to providing support.

Conclusions:

35. The Surrey Ageing Well Commitment is a key document for framing both SCC's and other organisations' development of services and opportunities for older people. More importantly, Ageing Well in Surrey wants to start a cultural change of how ageing well is viewed and perceived.

Financial and value for money implications

36. None.

Equalities Implications

37. None.

Risk Management Implications

38. None.

Implications for the Council's Priorities

39. The Ageing Well Commitment and the ten pledges will specifically contribute towards the county council achieving two of its goals for 2017:
- Every child or adult in need of support is protected and supported to lead an independent life
 - Surrey has strong and vibrant communities
40. The Ageing Well Commitment and the ten pledges will also contribute towards the county council achieving one of its priorities for 2012/13:
- Enable more adults who need support to live independently
41. One of the central aims and underlying principles of the Ageing Well Commitment is to enable older people to live more independently by accessing existing social capital or developing more social capital. This will be achieved by raising awareness of the assets that already exist in local communities for people to access and to expand and further develop these assets.

Recommendations:

- a) To support and endorse Ageing Well in Surrey;

- b) To make recommendations for how Ageing Well in Surrey can be further embedded across the county; and
- c) To engage with all Local Committees on Ageing Well in Surrey and gain endorsement and support at a local level.

Next steps:

- To set up a project group to oversee the development and expansion of the Shared Lives scheme to enable more older people to access the scheme (September 2013).
- To promote the Ageing Well in Surrey programme more widely as set out above (August 2013).
- Set up a process to register and monitor which organisations have signed up to the Ageing Well Commitment and selected a pledge (August 2013).
- Develop an implementation plan for the Ageing Well Commitment (August 2013).
- To attend all Local Committees in Surrey (July 2013 – October 2013)

Report contact: Jean Boddy, Senior Manager, Commissioning, Adult Social Care.

Contact details: 01483 518 474
Jean.boddy@surreycc.gov.uk

Sources/background papers:

[LGA Ageing Well Programme of Work](http://www.local.gov.uk/ageing-well) (<http://www.local.gov.uk/ageing-well>)
[Surrey Ageing Well Commitment](http://www.surreycc.gov.uk/social-care-and-health/adult-social-care/getting-involved-in-adult-social-care-plans-and-services/ageing-well-in-surrey)
(<http://www.surreycc.gov.uk/social-care-and-health/adult-social-care/getting-involved-in-adult-social-care-plans-and-services/ageing-well-in-surrey>)
[Surrey Joint Health and Wellbeing Strategy](http://www.surreycc.gov.uk/social-care-and-health/surrey-health-and-wellbeing-board/joint-health-and-wellbeing-strategy)
(<http://www.surreycc.gov.uk/social-care-and-health/surrey-health-and-wellbeing-board/joint-health-and-wellbeing-strategy>)



Adult Social Care Select Committee
20 June 2013

Budget Update

Purpose of the report: Scrutiny of Services and Budgets

To provide an overview of the budget for Adult Social Care

Introduction:

1. The budget monitoring for the end of May has not yet been finalised, but it was thought sensible to report to members on the budget position as it stands at the beginning of the year, and to supplement this with a slide presentation to facilitate discussion of the key issues. The attached summary of the Directorate's strategy and extracts from the Medium Term Financial Plan (MTFP) provide an overview. Particular attention is drawn to the Financial Commentary on page 5. At the meeting, Members will be updated on plans to deliver the ambitious savings required

Conclusions:

2. The attached papers illustrate the budget challenges facing the Directorate in 2013/14, which will evidently require active monitoring.

Recommendations:

3. That a budget monitoring report be brought to the next meeting of the Committee
-

Report contact: Paul Carey-Kent, Strategic Finance Manager, Adult Social Care

Contact details: 020 8541 8536; paul.carey-kent@surreycc.gov.uk

Sources/background papers: None

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One County One Team: Surrey County Council – Adult Social Care 2013-18

Cabinet Members



Mel Few
Adult Social Care

Steve Cosser
Adult Social Care

Strategic Director



Sarah Mitchell
Strategic Director

What is our vision for 2018?

“Working with our partners to ensure people have choice and control, so they can maximise their wellbeing and independence in their local community and remain safe”

What will we focus on?

To achieve our corporate vision there are six things we have to focus on and get right:

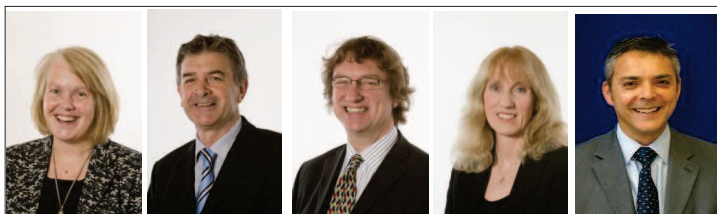
- Residents - individuals, families and communities will have more influence, control and responsibility
- Value – we will create public value by improving outcomes for residents
- Partnerships – we will work with our partners in the interests of Surrey
- Quality – we will ensure the highest quality and encourage innovation
- People – we will develop and equip our officers and Members to provide excellent service
- Stewardship – we will look after the county's resources responsibly

What difference will we make by 2018?

Adult Social Care will remain focused on ensuring that by 2018 people in Surrey:

- Live independently and safely
- Have maximum choice and control over their lives
- Make their own choice of accommodation
- Are well able to access information, services and support
- Receive the appropriate level of support they need in local and community settings
- Remain safe

Leadership Team



Anne Butler, Assistant Director for Commissioning; Dave Sargeant, Assistant Director Personal Care and Support; John Woods, Assistant Director Policy and Strategy; Melanie Bussicott, Assistant Director for District and Borough Partnerships, Graham Wilkin, Interim Assistant Director Service Delivery

What are our priorities for 2013/14?

Our focus will be on:

- Supporting people to live independent lives in our communities, safe from harm
- Spreading our resources by building social capital and new models of delivery
- Having a stable, well trained, innovative workforce

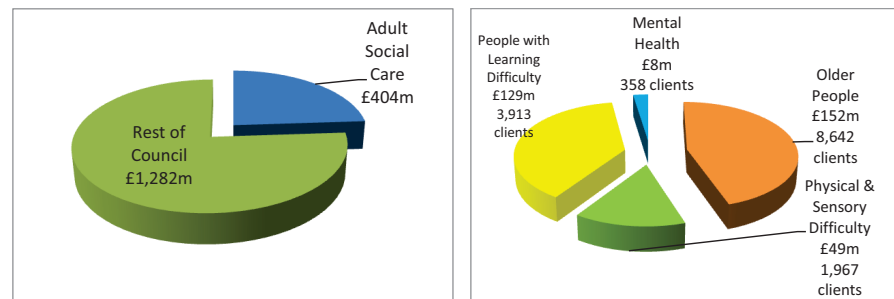
To deliver this we have 12 key priorities for 2013/14:

1. Grow preventative services in partnership with boroughs and districts
2. Help people regain skills at home, whilst recovering from a setback
3. Invest in joined up health and social care services which are local, universal and preventative
4. Maximise social capital in localities with effective care packages
5. Help people who fund their own care
6. Empower people and their carers to live independently
7. Manage the SCC in-house residential homes efficiently
8. Manage the Surrey care market to deliver value for money
9. Deliver the Services for People with Learning Disabilities (PLD) Public Value Review
10. Develop a stable and effective workforce
11. Operate efficient and effective partnership arrangements
12. Maximise productivity by simplified processes which enable front line staff to be more effective with people

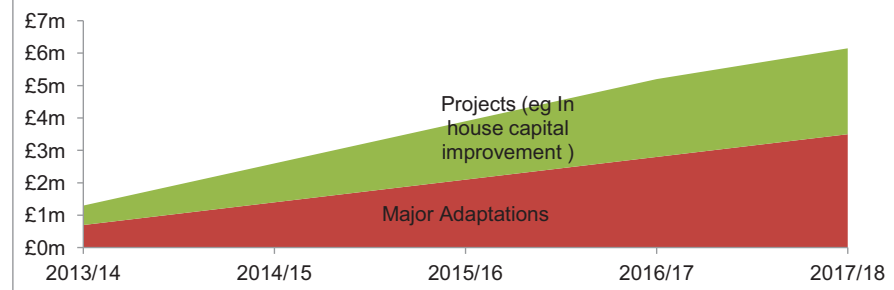


What will we spend money on?

Gross Revenue Expenditure 2013/14



Capital Investment 2013 - 2018



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Adult Social Care

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Adult Social Care

Strategic Director: Sarah Mitchell

Adult Social Care 2013-17

Cabinet Members

Strategic Director



Mel Few
Adult Social Care



Steve Cossar
Adult Social Care



Sarah Mitchell
Strategic Director

Leadership Team



Anne Butler, Assistant Director for Commissioning; Dave Sargeant, Assistant Director Personal Care and Support; Debbie Medlock, Assistant Director for Service Delivery; John Woods, Assistant Director for Policy & Strategy; Melanie Bussicott, Assistant Director for District and Borough Partnerships, Simon Laker, Assistant Director for Health & Wellbeing - works jointly with Children's Services

What is our vision for 2017?

“Working with all our partners to make a difference to the lives of people, through trusted, personalised and universal social care support, so people have choice and control, and can maximise their wellbeing and independence in their local community”

What will we focus on?

To achieve our corporate vision there are six things we have to focus on and get right:

- Residents - individuals, families and communities will have more influence, control and responsibility
- Value – we will create public value by improving outcomes for residents
- Partnerships – we will work with our partners in the interests of Surrey
- Quality – we will ensure the highest quality and encourage innovation
- People – we will develop and equip our officers and Members to provide an excellent service
- Stewardship – we will look after the county's resources responsibly

What difference will this make by 2017?

Adult Social Care will remain focused on ensuring that by 2017 people in Surrey:

- Live independently and safely.
- Have as much choice and control over their lives as possible.
- Live in their own home if they wish, or other accommodation of their choice.

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Adult Social Care

Strategic Director: Sarah Mitchell

- Find out about the services and support available and how to access them.
- Get the support they need in local and community settings.
- Remain safe from abuse.

What are our priorities for 2013/14?

There are some specific things we need to focus on in the next year to help us towards our goals for 2017. They reflect residents' priorities, current challenges, and areas where investment is needed now to realise future ambitions:

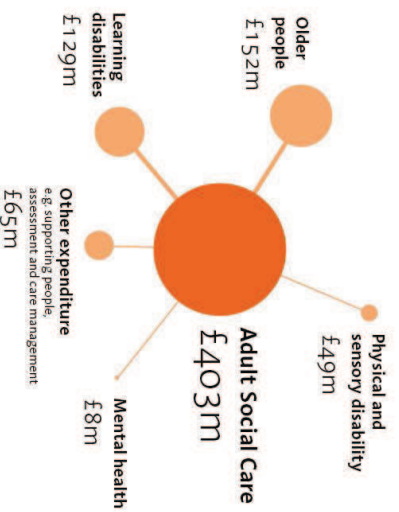
- Develop staff with the values, attitude, motivation, confidence, training, supervision and tools to facilitate the outcomes people who use services and carers want.
- Embed personalisation by working towards personal budgets for everyone eligible for ongoing social care, developing creative solutions and working with providers to ensure services are available
- Embrace a community-based approach, using the JSNA (Joint Strategic Needs Assessment), community budgets and joint working with partners to identify the needs of local communities, utilise available resources to best effect and deliver local, accessible and flexible services.
- Support all carers to balance their caring roles and maintain their independence and desired quality of life.
- Reduce hospital admissions, lengths of stay and support people to live in their homes by investing in a whole systems preventative approach with telecare, telehealth, reablement, virtual wards etc.
- Provide leadership in the health and social care system by ensuring a strong user voice and that people experience joined up services arranged around their needs.
- Operate integrated and effective health and social care pathways with our NHS community partners.
- Transform in-house services to deliver care and support which reflect local need, with robust pricing structures and governance arrangements, as part of a cost effective and sustainable service.
- Provide clear signposting for all Surrey residents, irrespective of their ability to pay, to social care and support services, so that they can lead more independent and fulfilled lives.
- Deliver efficiency savings identified in the Medium Term Financial Plan.

What will we spend money on?

Day to Day Spending (Revenue)

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Income	(£59.1m)	(£65.8m)	(£63.5m)	(£63.3m)	(£63.2m)	(£63.2m)
Expenditure	£390.6m	£403.7m	£414.5m	£431.5m	£449.4m	£473.5m
% Year Change		3.3%	2.7%	4.1%	4.1%	5.4%

Expenditure Budget 2013 / 14 by care groups



Purchasing / Building

Assets (Capital)

	2013/14	2014/15	2015/16	2016/17	2017/18	5 Year Total
Total Capital costs	£1.3m	£1.3m	£1.3m	£1.3m	£1.0m	£6.2m

5 Year Total
2013 / 18

£6.2m

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Financial Commentary

2.1. The Directorate faces pressures of £182m (£189m of movements, some of which are covered by new external funding) over the five year planning period, due mainly to the expected impact of increased numbers of people receiving services (£100m), inflation (£46m), the need to replace one-off savings (£15m) and a prudent view being taken of the possibility of a funding shortfall arising from the Government's planned implementation of reforms following on from the Dilnot Report (£20m). In that context, ASC is grateful for the additional corporate support proposed in 2013/14, which would reduce the savings requirement from £57m (were savings required to match all the pressures identified) to £46m in the first year of the strategy. The position remains extremely challenging, as the savings needed in 2013/14 are significantly greater than those required by the previous three years' budgets (£32m + £28m + £28m). However, the Directorate's success in 2010-13 does indicate that substantial savings can be made while the Directorate's performance continues to improve.

2.2. In practice, the main impact of the savings actions planned should be to reduce the effect of those pressures. A whole suite of measures is in place designed to prevent the cost and intensity of care needs from rising: to re-able those who do require help so that long term care is not needed; to review existing packages to ensure that the most cost-effective and personalised care is in place; to minimise the cost of new packages by maximising the use of social capital and applying personalisation in a more creative way; and to make the best of partnership working to reduce the Council's costs. Given the scale of the challenge, sharp monitoring mechanisms are being developed at locality and county levels to help see these actions through. It is hoped that inflation can be minimised (as it has been in 2010-13) by developing joint commissioning approaches with our contracting partners. It is also critical to work closely with the NHS to obtain best value from the new structures which come into place from 1 April 2013.

2.3. Overall then, it is expected that spending will be considerably less than it would have been had no such actions been in place. Realistically, however, some overspending is judged possible, as has been recognised corporately by the increase in the centrally-held risk contingency. Plans will continue to be overseen by an Implementation Board including a wide range of partner organisations and jointly chaired by the Cabinet Member for Adult Social Care and the Chairman of the Surrey Coalition, a consultative approach which has worked well to date.

Presentation of financial information

2.4. The revenue budgets have been rebased on the funding reporting strategy workstream recommendation from a net revenue expenditure position to a gross revenue expenditure position. The decision to change the presentation has been made in order to focus more on income and provide further transparency on the directorate's finances.

2.5. All expenditure is gross rather than netted off for non government grant and council tax income (fees & charges). Funding is now inclusive of all government grants and local taxation (business rates surplus and council tax).

2.6. Within the corporate (bright blue pages) there is a transition table on page 9 that starts with the MTPF 2012 – 17 revenue expenditure figures and leads to the gross expenditure 2013 – 18 figures.

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Adult Social Care

Strategic Director: Sarah Mitchell

Income & Expenditure revenue budget

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	Total	Total	Total	Total	Total	Total
	£000s	£000s	£000s	£000s	£000s	£000s
Income:						
UK Government grants	0	(2,730)	(700)	(700)	(700)	(700)
Other bodies grants	(10,161)	(14,297)	(14,297)	(14,297)	(14,297)	(14,297)
Fees & charges	(37,800)	(37,913)	(37,688)	(37,520)	(37,408)	(37,352)
Joint working income	(9,361)	(9,598)	(9,598)	(9,598)	(9,598)	(9,598)
Reimbursement & recovery of costs	(1,806)	(1,233)	(1,233)	(1,233)	(1,233)	(1,233)
Other income	(59,128)	(63,040)	(62,816)	(62,648)	(62,536)	(62,480)
Total income	(59,128)	(65,770)	(63,516)	(63,348)	(63,236)	(63,180)
Expenditure:						
Staffing	66,595	72,893	73,181	72,740	72,289	72,330
Premises	642	481	488	497	506	516
Supplies and services	2,247	2,633	2,648	2,704	2,761	2,819
Transport	2,875	3,029	3,068	3,136	3,205	3,275
Service provision	318,273	324,667	335,142	352,464	370,638	394,529
Non pay	324,037	330,809	341,347	358,801	377,110	401,139
Total expenditure	390,632	403,702	414,528	431,541	449,399	473,470
Net budget supported by Council Tax, general government grants and reserves						
	331,504	337,932	351,012	368,193	386,163	410,290

	2012/13	2013/14
FTEs ¹	2,116	2,187

¹ The above FTEs excludes posts fully funded through external funding source and temporary invest to save posts

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Strategic Director: Sarah Mitchell

Policy budget	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s

Key Policy budgets

Older People	162,491	152,396	156,861	164,300	171,766	184,231
Physical & Sensory Disabilities	44,853	48,857	50,204	51,740	53,196	54,592
People with Learning Disabilities	118,855	129,551	135,230	143,495	152,658	162,197
Mental Health & Substance Misuse	7,259	8,250	8,424	8,651	8,878	9,105
Other Expenditure	57,173	64,649	63,810	63,356	62,901	63,344
Income	(59,128)	(65,770)	(63,516)	(63,348)	(63,236)	(63,180)
	331,504	337,932	351,012	368,193	386,163	410,290

Budget by detailed policy line

Older People						
Nursing General	20,219	17,332	17,779	19,300	20,781	23,204
Nursing Dementia	9,459	10,469	10,889	12,031	13,174	14,965
Residential General - External	40,519	35,995	35,149	34,910	34,761	35,032
Residential Dementia - External	12,170	12,489	12,762	13,439	14,138	15,200
Residential In-House Provision	6,962	7,209	7,359	7,316	7,271	7,226
Home Care - External	35,815	36,530	37,297	40,432	43,514	48,475
Reablement In-House Provision	8,196	8,096	8,258	8,425	8,595	8,768
Extra Care In-House Provision	1,233	1,186	1,210	1,234	1,259	1,285
Direct Payments	11,337	10,434	10,852	11,991	13,131	14,917
Day Care - External	2,462	2,618	2,657	2,751	2,848	2,990
Day Care In-House Provision	167	198	202	206	210	215
Respite Care	1,426	1,501	1,531	1,573	1,616	1,669
Transport Services	469	542	551	572	593	624
Other Care	12,057	7,795	10,365	10,120	9,875	9,662
Total Older People	162,491	152,396	156,861	164,300	171,766	184,231

Physical & Sensory Disabilities						
Nursing General	3,529	3,530	3,669	3,829	3,986	4,138
Nursing Dementia	103	68	72	76	80	84
Residential General - External	6,261	4,858	4,905	4,917	4,863	4,766
Residential Dementia - External	112	104	108	112	116	121
Residential In-House Provision	0	0	0	0	0	0
Supported Living / Home Care	5,773	6,818	7,089	7,439	7,780	8,112
Direct Payments	13,005	17,469	18,093	18,818	19,534	20,240
Day Care - External	945	969	995	1,025	1,055	1,084
Day Care In-House Provision	540	553	564	575	587	599
Respite Care	513	292	303	316	330	343
Transport Services	358	306	318	331	344	357
Other Care - External	13,715	13,890	14,088	14,301	14,521	14,748
Other Care In-House Provision	0	0	0	0	0	0
Total Physical & Sensory Disabilities	44,853	48,857	50,204	51,740	53,196	54,592

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Adult Social Care

Strategic Director: Sarah Mitchell

People with Learning Disabilities									
Nursing General	479	766	765	768	771	769	769	769	769
Nursing Dementia	194	201	179	163	150	137	137	137	137
Residential General - External	66,237	68,623	69,183	71,965	75,354	78,981	78,981	78,981	78,981
Residential Dementia - External	75	79	78	77	77	77	77	77	77
Residential In-House Provision	5,053	4,968	5,071	4,914	4,754	4,590	4,590	4,590	4,590
Supported Living / Home Care - External	17,298	21,265	22,431	24,155	25,971	27,812	27,812	27,812	27,812
Supported Living / Home Care In-House Provision	732	614	628	644	659	675	675	675	675
Direct Payments	9,773	13,659	15,603	17,896	20,328	22,826	22,826	22,826	22,826
Day Care - External	4,604	3,839	4,053	4,296	4,545	4,797	4,797	4,797	4,797
Day Care In-House Provision	6,391	6,278	6,411	6,111	5,806	5,494	5,494	5,494	5,494
Respite Care	2,201	1,912	2,156	2,421	2,693	2,971	2,971	2,971	2,971
Transport Services	1,047	1,388	1,590	1,808	2,033	2,264	2,264	2,264	2,264
Other Care - External	3,376	4,616	5,712	6,880	8,095	9,350	9,350	9,350	9,350
Other Care In-House Provision	1,396	1,343	1,370	1,397	1,426	1,455	1,455	1,455	1,455
Total People with Learning Disabilities	118,855	129,551	135,230	143,495	152,658	162,197	162,197	162,197	162,197
Mental Health & Substance Misuse									
Nursing General	455	423	436	452	467	482	482	482	482
Nursing Dementia	47	85	88	91	95	99	99	99	99
Residential General	2,570	2,182	2,228	2,289	2,353	2,421	2,421	2,421	2,421
Residential Dementia	59	0	0	0	0	0	0	0	0
Supported Living / Home Care	2,293	2,587	2,669	2,781	2,891	2,999	2,999	2,999	2,999
Direct Payments	273	361	375	391	407	422	422	422	422
Day Care	59	119	124	129	134	139	139	139	139
Respite Care	1	74	77	80	83	87	87	87	87
Transport Services	11	89	92	96	100	104	104	104	104
Other Care	1,491	2,331	2,336	2,341	2,347	2,352	2,352	2,352	2,352
Total Mental Health & Substance Misuse	7,259	8,250	8,424	8,651	8,878	9,105	9,105	9,105	9,105
Other Expenditure									
Assessment & Care Management	25,927	31,071	30,311	29,928	29,538	29,640	29,640	29,640	29,640
Management & Support	15,492	18,164	18,477	18,799	19,127	19,462	19,462	19,462	19,462
Supporting People	15,755	15,415	15,021	14,628	14,235	14,242	14,242	14,242	14,242
Total Other Expenditure	57,173	64,649	63,810	63,356	62,901	63,344	63,344	63,344	63,344
Gross Expenditure	390,632	403,702	414,528	431,541	449,399	473,470	473,470	473,470	473,470
Income									
UK Government grants	0	(2,730)	(700)	(700)	(700)	(700)	(700)	(700)	(700)
Other bodies grants	(10,161)	(14,297)	(14,297)	(14,297)	(14,297)	(14,297)	(14,297)	(14,297)	(14,297)
Fees & charges	(37,800)	(37,913)	(37,688)	(37,520)	(37,408)	(37,352)	(37,352)	(37,352)	(37,352)
Joint working income	(5,964)	(7,117)	(7,117)	(7,117)	(7,117)	(7,117)	(7,117)	(7,117)	(7,117)
Joint funded care package income	(3,396)	(2,480)	(2,480)	(2,480)	(2,480)	(2,480)	(2,480)	(2,480)	(2,480)
Reimbursements & recovery of costs	(1,806)	(1,233)	(1,233)	(1,233)	(1,233)	(1,233)	(1,233)	(1,233)	(1,233)
Total Income	(59,128)	(65,770)	(63,516)	(63,348)	(63,236)	(63,180)	(63,180)	(63,180)	(63,180)
Total net budget	331,504	337,932	351,012	368,193	386,163	410,290	410,290	410,290	410,290

Listen – Responsible – Trust -Respect

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service summary	2012/13 £000s	2013/14 £000s	2014/15 £000s	2015/16 £000s	2016/17 £000s	2017/18 £000s
<u>Income budget by service</u>						
Personal Care & Support	(45,050)	(43,597)	(43,373)	(43,205)	(43,093)	(43,037)
Service Delivery	(736)	(601)	(601)	(601)	(601)	(601)
Policy & Strategy	0	(2,214)	(184)	(184)	(184)	(184)
Commissioning	(13,342)	(18,658)	(18,658)	(18,658)	(18,658)	(18,658)
Strategic Support	0	(700)	(700)	(700)	(700)	(700)
	(59,128)	(65,770)	(63,516)	(63,348)	(63,236)	(63,180)
<u>Expenditure budget by service:</u>						
Personal Care & Support	291,190	300,383	308,082	325,524	343,806	367,895
Service Delivery	20,471	20,281	20,706	20,246	19,777	19,299
Policy & Strategy	2,056	2,560	2,426	2,458	2,490	2,523
Commissioning	75,258	78,029	80,834	80,803	80,785	81,179
Strategic Support	1,657	2,449	2,479	2,510	2,541	2,573
	390,632	403,702	414,528	431,541	449,399	473,470
Adults Social Care	331,504	337,932	351,012	368,193	386,163	410,290
Budget movement summary						
	2013/14 £000s	2014/15 £000s	2015/16 £000s	2016/17 £000s	2017/18 £000s	2013-18 £000s
Prior year budget (2012/13 budget represented)	331,504	337,932	351,012	368,193	386,163	331,504
Funding changes	-6,643	2,254	168	112	56	-4,052
Expenditure changes:						
Pressures & changes	58,953	28,061	31,993	32,144	37,369	188,520
Savings & reductions	-45,882	-17,236	-14,980	-14,286	-13,298	-105,682
	13,071	10,825	17,013	17,858	24,071	82,838
Revised budget	337,932	351,012	368,193	386,163	410,290	410,290

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Total budget movements by year	2013/14	2014/15	2015/16	2016/17	2017/18	Total	RAG
	£000s	£000s	£000s	£000s	£000s	£000s	Achiev- ability
<u>Funding changes</u>							
Additional Whole Systems funding	(4,136)	0	0	0	0	0	(4,136)
Local Reform and Community Voices grant	(700)	0	0	0	0	0	(700)
Right to Control grant	(165)	165	0	0	0	0	0
Draw down of Social Care Reform grant	(1,865)	1,865	0	0	0	0	0
Changes to Commissioning block contracts & grants income	(1,212)	0	0	0	0	0	(1,212)
Changes to Fees & Charges Income	(505)	224	168	112	56	55	55
Transformation projects income	(184)	0	0	0	0	0	(184)
Loss of joint funded care package income	885	0	0	0	0	0	885
Changes to other income streams	750	0	0	0	0	0	750
Reduction in Section 256 Fees & Charges	343	0	0	0	0	0	343
Reduction in Section 256 Mental Health income	148	0	0	0	0	0	148
Total funding changes	(6,643)	2,254	168	112	56	(4,052)	
<u>Pressures and changes</u>							
<u>Expenditure changes:</u>							
Virements	33	0	0	0	0	0	33
Additional Whole Systems expenditure	4,136	0	0	0	0	0	4,136
Changes to Commissioning block contracts & grants expenditure	1,612	0	0	0	0	0	1,612
Corporate contribution for speeding personalisation	1,000	(1,000)	0	0	0	0	0
Transformation projects funded by Social Care Reform Grant	746	0	0	0	0	0	746
Additional Local Reform and Community Voices grant expenditure	382	0	0	0	0	0	382
Additional Right to Control expenditure	108	(165)	0	0	0	0	(57)
Changes to Supporting People budgets	(400)	0	0	0	0	0	(400)
Total expenditure changes	7,617	(1,165)	0	0	0	0	6,452
<u>Service pressures:</u>							
Inflation	8,465	8,244	9,184	9,596	10,131	45,619	
Full year effect of existing care packages - Non Transition	9,350	2,895	2,836	2,836	2,836	20,753	
Future year demand pressures - Non Transition	8,123	7,623	7,123	6,623	6,123	35,617	
Full year effect of existing care packages - Transition	5,207	2,209	2,164	2,164	2,164	13,908	
Future year Transition cases	6,023	5,405	5,686	5,925	6,115	29,154	
Additional LLDD contributions	750	0	0	0	0	750	
Failure to achieve MTFP savings on an ongoing basis	12,058	0	0	0	0	12,058	
Replacement of planned one-off savings	0	2,850	0	0	0	2,850	
Establishment - additional corporate pressures	338	0	0	0	0	338	
Establishment - service pressures	948	0	0	0	0	948	
Dilnot Commission	0	0	5,000	5,000	10,000	20,000	
Other changes	73	0	0	0	0	73	
Total service pressures	51,335	29,226	31,993	32,144	37,369	182,068	

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Total pressures

58,953 28,061 31,993 32,144 37,369 188,520

Total budget movements by year	2013/14	2014/15	2015/16	2016/17	2017/18	Total	RAG
	£000s	£000s	£000s	£000s	£000s	£000s	Achiev ² -ability

Savings

Absorption of demand pressures Action to offset increased demand (incorporates apply RAS more consistently)	(3,102)	(2,911)	(2,720)	(2,529)	(2,338)	(13,599)	A
Optimisation of spot care rates	(15,483)	0	0	0	0	(15,483)	R
Maximising income through partnership arrangements	(5,237)	(1,352)	(1,992)	(2,122)	(2,290)	(12,994)	R
Strategic shift from residential to community based provision	(2,500)	(2,500)	(500)	(500)	(500)	(6,500)	A
Optimisation of Transition pathways	(2,145)	(1,224)	(918)	(612)	(306)	(5,206)	A
Home Based Care retender	(1,000)	(1,000)	(1,000)	(1,000)	(1,000)	(5,000)	A
Efficiency savings through community budgets	(400)	(400)	0	0	0	(800)	A
Learning Disabilities Public Value Review	(400)	(400)	(400)	(400)	(400)	(2,000)	R
Section 256 client group savings	(2,000)	(2,000)	(500)	0	0	(4,500)	A
Preventative savings through Whole Life Systems interventions & Telecare	(1,500)	(1,500)	(1,250)	(1,000)	(1,000)	(6,250)	G
Strategic supplier review	(750)	(750)	(1,000)	(1,250)	(1,500)	(5,250)	A
Re-use of Whole Systems funding	0	(750)	(250)	(250)	(250)	(1,500)	A
Manage costs below budget, e.g. vacancies	(2,850)	0	0	0	0	(2,850)	R
Extract better value from block contracts	(1,500)	0	0	0	0	(1,500)	G
General In-house efficiencies, including shadow trading accounts	(1,000)	(434)	(442)	(450)	(458)	(2,784)	A
Further In-house savings	(400)	0	0	0	0	(400)	A
Other commissioning strategies	(400)	0	0	0	0	(400)	R
Optimisation of other block contract rates	(300)	(300)	(300)	(300)	(300)	(1,500)	A
Streamlining with NHS community provider	(376)	(352)	(381)	(374)	(368)	(1,851)	A
Social enterprise pilot	(200)	(200)	(1,000)	(1,000)	(500)	(2,900)	A
Additional efficiencies to be achieved in year	(100)	0	0	0	0	(100)	R
Apply Resource Allocation System more consistently	(4,239)	(263)	(527)	(699)	(688)	(6,415)	R
Recommission Supporting People contracts	0	(500)	(500)	(500)	(500)	(2,000)	A
Strategic review of In-house services	0	(400)	(400)	(400)	0	(1,200)	G
	0	0	(900)	(900)	(900)	(2,700)	R
Total Savings	(45,882)	(17,236)	(14,980)	(14,286)	(13,298)	(105,682)	

Savings Risk Analysis

Red	(28,709)	(2,015)	(3,819)	(4,121)	(4,278)	(42,942)
Amber	(14,173)	(13,321)	(9,511)	(8,765)	(8,020)	(53,790)
Green	(3,000)	(1,900)	(1,650)	(1,400)	(1,000)	(8,950)

² The achievability rating is for 2013/14 only
Listen – Responsible – Trust – Respect

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Annual Activity Volumes

MTEFP Volumes	01-Apr-13	31-Mar-14	Surrey County Council Open Cases - Note ³
Older People			
Nursing Dementia	508	406	
Nursing General	714	558	
Residential Dementia	510	445	
Residential General	1,308	1,263	
Home Care/Reablement	3,927	3,405	
Direct Payments	1,134	948	
Other Community Care	541	491	
Total Older People	8,642	7,514	16,648

Physical & Sensory Disabilities			
Nursing Dementia	1	1	
Nursing General	66	64	
Residential Dementia	3	3	
Residential General	94	91	
Supported Living/Home Care	482	471	
Direct Payments	967	939	
Other Community Care	355	352	
Total PSD	1,967	1,922	2,836

People with Learning Disabilities			
Nursing Dementia	3	3	
Nursing General	12	12	
Residential Dementia	1	1	
Residential General	1,040	1,029	
Supported Living/Home Care	782	805	
Direct Payments	693	760	
Other Community Care	1,382	1,484	
Total PLD	3,913	4,094	3,258

Mental Health & Substance Misuse			
Nursing Dementia	2	2	
Nursing General	9	9	
Residential Dementia	0	0	
Residential General	55	54	
Supported Living/Home Care	113	112	
Direct Payments	135	135	
Other Community Care	44	43	
Total MH	358	355	4

ASCC Total Service Volumes	14,880	13,885
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Notes:

³ Open cases are as at end of January 2013. The difference between open cases and planned service volumes are equipment services, professional and local support services and assessed cases where no service is being received.

⁴ Surrey jointly manages the Mental Health service with Surrey & Borders partnership Foundation Trust - volume data for open cases is currently not available from the joint service
Listen – Responsible – Trust -Respect

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Capital budget

Scheme	Capital Profiling					Total £000s
	2013/14 £000s	2014/15 £000s	2015/16 £000s	2016/17 £000s	2017/18 £000s	
Recurring programmes						
Major adaptations	700	700	700	700	700	3,500
Sub total	700	700	700	700	700	3,500
Projects						
Wellbeing centres	200	200	200	200	200	800
In-house capital improvement scheme	250	250	250	250	250	1,250
User led organisation hubs	150	150	150	150	150	600
	600	600	600	600	250	2,650
Total capital expenditure of ASC managed schemes	1,300	1,300	1,300	1,300	950	6,150

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service: Personal Care & Support
Head of Service: Dave Sargeant

Income & Expenditure budget

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
Income:						
Other bodies grants	(1,150)	(1,169)	(1,169)	(1,169)	(1,169)	(1,169)
Fees & charges	(37,650)	(37,813)	(37,588)	(37,420)	(37,308)	(37,252)
Joint working income	(5,966)	(4,557)	(4,557)	(4,557)	(4,557)	(4,557)
Reimbursement & recovery of costs	(284)	(59)	(59)	(59)	(59)	(59)
Other income	(45,050)	(43,597)	(43,373)	(43,205)	(43,093)	(43,037)
Total Income	(45,050)	(43,597)	(43,373)	(43,205)	(43,093)	(43,037)
Expenditure						
Staffing	42,183	44,283	44,004	43,883	43,761	44,135
Premises	218	128	129	130	131	132
Supplies and services	670	731	710	726	742	758
Transport	1,354	1,352	1,358	1,388	1,418	1,450
Service provision	246,766	253,889	261,881	279,397	297,754	321,420
Non Pay	249,007	256,100	264,079	281,641	300,045	323,760
Total expenditure	291,190	300,383	308,082	325,524	343,806	367,895
Net budget	246,141	256,786	264,709	282,319	300,713	324,859

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service: Personal Care & Support
 Head of Service: Dave Sargeant

Policy Budget	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
Older People						
Nursing General	19,250	16,366	16,793	18,294	19,755	22,158
Nursing Dementia	9,459	10,469	10,889	12,031	13,174	14,965
Residential General - External	23,806	19,460	18,317	17,776	17,320	17,279
Residential Dementia - External	5,605	5,539	5,677	6,217	6,776	7,694
Home Care - External	34,210	34,853	35,620	38,754	41,837	46,798
Reablement In-House Provision	8,196	8,096	8,258	8,425	8,595	8,768
Extra Care In-House Provision	1,233	1,186	1,210	1,234	1,259	1,285
Direct Payments	11,337	10,434	10,852	11,991	13,131	14,917
Day Care - External	1,136	1,129	1,151	1,228	1,308	1,433
Respite Care	64	161	167	184	202	229
Transport Services	177	228	234	251	269	298
Other Care	528	513	531	584	637	722
Total Older People	115,001	108,433	109,698	116,971	124,263	136,545

Physical & Sensory Disabilities						
Nursing General	3,529	3,530	3,669	3,829	3,986	4,138
Nursing Dementia	103	68	72	76	80	84
Residential General - External	6,261	4,858	4,905	4,917	4,863	4,766
Residential Dementia - External	112	104	108	112	116	121
Supported Living / Home Care	5,773	6,818	7,089	7,439	7,780	8,112
Direct Payments	12,268	15,334	15,958	16,683	17,399	18,104
Day Care - External	638	659	685	715	745	774
Respite Care	338	242	254	267	280	293
Transport Services	348	296	308	321	334	347
Other Care - External	1,152	1,064	1,264	1,479	1,701	1,930
Total Physical & Sensory Disabilities	30,521	32,973	34,311	35,838	37,285	38,670

People with Learning Disabilities						
Nursing General	479	766	765	768	771	769
Nursing Dementia	194	201	179	163	150	137
Residential General - External	66,237	68,623	69,183	71,965	75,354	78,981
Residential Dementia - External	75	79	78	77	77	77
Residential In-House Provision	1,522	1,730	1,764	1,800	1,836	1,873
Supported Living / Home Care - External	17,298	21,265	22,431	24,155	25,971	27,812
Direct Payments	9,773	13,659	15,603	17,896	20,328	22,826
Day Care - External	4,604	3,839	4,053	4,296	4,545	4,797
Respite Care	2,201	1,912	2,156	2,421	2,693	2,971
Transport Services	1,047	1,388	1,590	1,808	2,033	2,264
Other Care - External	3,120	4,363	5,459	6,626	7,839	9,094
Total People with Learning Disabilities	106,549	117,825	123,260	131,974	141,595	151,600

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service: Personal Care & Support

Head of Service: Dave Sargeant

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
Policy budget						
Mental Health & Substance Misuse						
Nursing General	455	423	436	452	467	482
Nursing Dementia	47	85	88	91	95	99
Residential General	2,570	2,182	2,228	2,289	2,353	2,421
Residential Dementia	59	0	0	0	0	0
Supported Living / Home Care	2,293	2,587	2,669	2,781	2,891	2,999
Direct Payments	273	361	375	391	407	422
Day Care	59	119	124	129	134	139
Respite Care	1	74	77	80	83	87
Transport Services	11	89	92	96	100	104
Other Care	143	129	134	140	145	151
Total Mental Health & Substance Misuse	5,911	6,048	6,222	6,449	6,676	6,903
Other Expenditure						
Assessment & Care Management	25,674	26,439	25,755	25,280	24,796	24,802
Management & Support	7,534	8,664	8,836	9,011	9,191	9,374
Total Other Expenditure	33,208	35,103	34,591	34,292	33,987	34,177
Gross Expenditure	291,190	300,383	308,082	325,524	343,806	367,895
Income						
Other Bodies Grants	(1,150)	(1,169)	(1,169)	(1,169)	(1,169)	(1,169)
Fees & Charges	(37,650)	(37,813)	(37,588)	(37,420)	(37,308)	(37,252)
Joint Working Income	(2,601)	(2,076)	(2,076)	(2,076)	(2,076)	(2,076)
Joint Funded Care Package Income	(3,365)	(2,480)	(2,480)	(2,480)	(2,480)	(2,480)
Reimbursements & recovery of costs	(284)	(59)	(59)	(59)	(59)	(59)
Total Income	(45,050)	(43,597)	(43,373)	(43,205)	(43,093)	(43,037)
Net budget	246,141	256,786	264,709	282,319	300,713	324,859

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service: Service Delivery

Head of Service: Debbie Medlock

	Income & Expenditure budget					
	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
<u>Income:</u>						
Fees & charges	(150)	(100)	(100)	(100)	(100)	(100)
Reimbursement & recovery of costs	(586)	(501)	(501)	(501)	(501)	(501)
Other income	(736)	(601)	(601)	(601)	(601)	(601)
Total income	(736)	(601)	(601)	(601)	(601)	(601)
<u>Expenditure</u>						
Staffing	18,192	17,955	18,314	17,780	17,236	16,681
Premises	339	250	255	261	267	273
Supplies and services	1,349	1,441	1,470	1,502	1,535	1,569
Transport	1,415	1,473	1,502	1,535	1,569	1,604
Service provision	(825)	(838)	(836)	(833)	(830)	(827)
Non Pay	2,279	2,326	2,392	2,465	2,541	2,618
Total expenditure	20,471	20,281	20,706	20,246	19,777	19,299
Net budget	19,735	19,680	20,105	19,645	19,176	18,698

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service: Service Delivery

Head of Service: Debbie Medlock

Policy Budget	2012/13 £000s	2013/14 £000s	2014/15 £000s	2015/16 £000s	2016/17 £000s	2017/18 £000s
Older People						
Residential In-House Provision	6,962	7,209	7,359	7,316	7,271	7,226
Day Care In-House Provision	167	198	202	206	210	215
Total Older People	7,129	7,407	7,561	7,522	7,481	7,440
Physical & Sensory Disabilities						
Day Care In-House Provision	540	553	564	575	587	599
Total Physical & Sensory Disabilities	540	553	564	575	587	599
People with Learning Disabilities						
Residential In-House Provision	3,531	3,239	3,307	3,114	2,918	2,717
Supported Living / Home Care In-House Provision	732	614	628	644	659	675
Day Care In-House Provision	6,391	6,278	6,411	6,111	5,806	5,494
Other Care In-House Provision	1,396	1,343	1,370	1,397	1,426	1,455
Total People with Learning Disabilities	12,050	11,473	11,715	11,266	10,808	10,341
Other Expenditure						
Management & Support	752	849	865	883	901	919
Total Other Expenditure	752	849	865	883	901	919
Gross Expenditure	20,471	20,281	20,706	20,246	19,777	19,299
Income						
Fees & Charges	(150)	(100)	(100)	(100)	(100)	(100)
Reimbursements & recovery of costs	(586)	(501)	(501)	(501)	(501)	(501)
Total Income	(736)	(601)	(601)	(601)	(601)	(601)
Net Expenditure	19,735	19,680	20,105	19,645	19,176	18,698

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service: Policy & Strategy
Head of Service: John Woods

Income & Expenditure budget

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
Income:						
UK Government grants	0	(2,030)	0	0	0	0
Taxation & UK Government grants	0	(2,030)	0	0	0	0
Joint working income	0	(184)	(184)	(184)	(184)	(184)
Other income	0	(184)	(184)	(184)	(184)	(184)
Total income	0	(2,214)	(184)	(184)	(184)	(184)
Expenditure						
Staffing	1,732	1,593	1,622	1,653	1,684	1,716
Premises	0	0	0	0	0	0
Supplies and services	128	15	16	16	16	17
Transport	33	36	37	38	39	39
Service provision	162	916	751	751	751	751
Non Pay	323	968	804	805	806	807
Total expenditure	2,056	2,560	2,426	2,458	2,490	2,523
Net budget	2,056	346	2,242	2,274	2,306	2,339
Policy Budget	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
Other Expenditure						
Assessment & Care Management	88	197	32	33	34	34
Management & Support	1,967	2,364	2,394	2,425	2,456	2,489
Total Other Expenditure	2,056	2,560	2,426	2,458	2,490	2,523
Gross Expenditure	2,056	2,560	2,426	2,458	2,490	2,523
Income						
UK Government Grants	0	(2,030)	0	0	0	0
Joint Working Income	0	(184)	(184)	(184)	(184)	(184)
Total Income	0	(2,214)	(184)	(184)	(184)	(184)
Net Expenditure	2,056	346	2,242	2,274	2,306	2,339

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service: Commissioning
Head of Service: Anne Butler

Income & Expenditure budget

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
<u>Income:</u>						
Other bodies grants	(9,011)	(13,128)	(13,128)	(13,128)	(13,128)	(13,128)
Joint working income	(3,395)	(4,857)	(4,857)	(4,857)	(4,857)	(4,857)
Reimbursement & recovery of costs	(935)	(673)	(673)	(673)	(673)	(673)
Other income	(13,342)	(18,658)	(18,658)	(18,658)	(18,658)	(18,658)
Total income	(13,342)	(18,658)	(18,658)	(18,658)	(18,658)	(18,658)
<u>Expenditure</u>						
Staffing	2,877	7,474	7,623	7,776	7,931	8,090
Premises	85	102	104	106	109	111
Supplies and services	83	311	317	324	331	338
Transport	44	142	145	148	151	154
Service provision	72,170	70,001	72,645	72,449	72,263	72,485
Non Pay	72,381	70,555	73,211	73,027	72,853	73,089
Total expenditure	75,258	78,029	80,834	80,803	80,785	81,179
Net budget	61,916	59,370	62,176	62,145	62,126	62,521

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Service: Commissioning
Head of Service: Anne Butler

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
Policy Budget						
Older People						
Nursing General	970	967	986	1,006	1,026	1,046
Residential General - External	16,713	16,535	16,832	17,133	17,441	17,753
Residential Dementia - External	6,564	6,950	7,084	7,222	7,362	7,505
Home Care - External	1,605	1,677	1,677	1,677	1,677	1,677
Day Care - External	1,327	1,489	1,506	1,523	1,540	1,558
Respite Care	1,361	1,340	1,365	1,389	1,414	1,440
Transport Services	292	314	317	320	323	327
Other Care	11,529	7,283	9,834	9,536	9,238	8,940
Total Older People	40,361	36,555	39,601	39,807	40,021	40,246
Physical & Sensory Disabilities						
Direct Payments	737	2,135	2,135	2,135	2,135	2,135
Day Care - External	306	310	310	310	310	310
Respite Care	175	49	49	49	49	49
Transport Services	10	10	10	10	10	10
Other Care - External	12,863	12,926	12,926	12,926	12,926	12,926
Total Physical & Sensory Disabilities	14,092	15,431	15,431	15,431	15,431	15,431
People with Learning Disabilities						
Other Care - External	256	253	254	255	255	256
Total People with Learning Disabilities	256	253	254	255	255	256
Mental Health & Substance Misuse						
Other Care	1,349	2,202	2,202	2,202	2,202	2,202
Total Mental Health & Substance Misuse	1,349	2,202	2,202	2,202	2,202	2,202
Other Expenditure						
Assessment & Care Management	165	4,435	4,524	4,615	4,708	4,803
Management & Support	3,281	3,738	3,801	3,866	3,932	3,999
Supporting People	15,755	15,415	15,021	14,628	14,235	14,242
Total Other Expenditure	19,200	23,588	23,346	23,109	22,875	23,045
Gross Expenditure	75,258	78,029	80,834	80,803	80,785	81,179
Income						
Other Bodies Grants	(9,011)	(13,128)	(13,128)	(13,128)	(13,128)	(13,128)
Joint Working Income	(3,363)	(4,857)	(4,857)	(4,857)	(4,857)	(4,857)
Joint Funded Care Package Income	(31)	0	0	0	0	0
Reimbursements & recovery of costs	(935)	(673)	(673)	(673)	(673)	(673)
Total Income	(13,342)	(18,658)	(18,658)	(18,658)	(18,658)	(18,658)

Listen – Responsible – Trust -Respect

One County One Team: Surrey County Council

Adult Social Care

Strategic Director: Sarah Mitchell

Net Budget	61,916	59,370	62,176	62,145	62,126	62,521
Service: Strategic Support						
Income & Expenditure budget						
	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
Income:						
UK Government grants	0	(700)	(700)	(700)	(700)	(700)
Total income	0	(700)	(700)	(700)	(700)	(700)
Expenditure						
Staffing	1,611	1,588	1,617	1,647	1,677	1,708
Supplies and services	17	135	136	136	137	137
Transport	29	26	26	27	28	28
Service provision	0	700	700	700	700	700
Non Pay	46	861	862	863	864	865
Total expenditure	1,657	2,449	2,479	2,510	2,541	2,573
Net budget	1,657	1,749	1,779	1,810	1,841	1,873
Policy Budget						
	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s	£000s
Physical & Sensory Disabilities						
Other Care - External	(300)	(100)	(102)	(104)	(106)	(108)
Total Physical & Sensory Disabilities	(300)	(100)	(102)	(104)	(106)	(108)
Other Expenditure						
Management & Support	1,957	2,549	2,581	2,614	2,648	2,682
Total Other Expenditure	1,957	2,549	2,581	2,614	2,648	2,682
Gross Expenditure	1,657	2,449	2,479	2,510	2,541	2,573
Income						
UK Government Grants	0	(700)	(700)	(700)	(700)	(700)
Total Income	0	(700)	(700)	(700)	(700)	(700)
Net Expenditure	1,657	1,749	1,779	1,810	1,841	1,873

**ADULT SOCIAL CARE SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER – UPDATED June 2013**

The recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each Select Committee. Once an action has been completed, it will be shaded out to indicate that it will be removed from the tracker at the next meeting. The next progress check will highlight to members where actions have not been dealt with.

Recommendations made to Cabinet

Number	Item	Recommendations	To	Response	Progress Check On

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Select Committee and Officer Actions

Number	Item	Recommendations	To	Response	Progress Check On
SC023	Supporting carers [Item 8]	A meeting should be arranged to show the Young Carers e-Learning package to the Committee for their comment.	Scrutiny Officer	This meeting is being arranged.	June 2013
COMPLETED ITEMS					
R004	Social Care Debt [Item 9]	The Committee recognises the continuing difficulties and the need to look at the debt in a new way; therefore it recommends to the Cabinet that additional resources be put in place for a fixed amount of time to aid the team and that	Cabinet	This item was referred to Cabinet on 26 February 2013. The Cabinet Member for Adult Social Care and Health has	Complete

Item 10

Number	Item	Recommendations	To	Response	Progress Check On
		this resource must be of reasonable expertise in order to produce improvements.		responded.	
SC017	Public Value Review (PVR) of mental health services [Item 9]	The Health Scrutiny Committee is requested to scrutinise the outcomes of the six-month review of partnership arrangements with Surrey and Borders Partnership NHS Foundation Trust and give consideration to reviewing the provision of psychiatric liaison in A&Es across the country.	Health Scrutiny Committee / Scrutiny Officer	This has been included as an item on the Health Scrutiny Committee work programme 2013/14, and will be a joint item for both committees.	<i>Complete</i>
SC019	Managing Staff Absences in Adult Social Care [Item 10]	The Committee continues to monitor levels of staff absence in the directorate at least every six months and would ask for a commentary to be included in future reports to better explain the statistics	Scrutiny Officer / HR Relationship Manager (HR)	This was considered for inclusion in 2013/14 Work Programme.	<i>Complete</i>
SC024	Direct payments [Item 9]	Recognising that further improvement is required, the Committee encouraged the Service to strive for a rating of "Effective" for the follow-up audit;	Assistant Director, Transformation	The February 2013 meeting was told that there was still a Needs Improvement rating. This was considered for inclusion in 2013/14 Work Programme. The Committee will continue to monitor this through the Internal Auditing process.	<i>Complete</i>

Number	Item	Recommendations	To	Response	Progress Check On
SC025	Direct payments [Item 9]	The Committee remains concerned about the ability of Surrey County Council to recruit sufficient personnel in order to further the success of the Direct Payments scheme and asks for a report on this in future to indicate progress.	Assistant Director, Transformation	This was considered for inclusion in 2013/14 Work Programme. The Committee will continue to monitor this through the Internal Auditing process.	<i>Complete</i>
SC032	Personalisation Update [Item 6]	The suggestion from the Director that we should benchmark our results against comparable authorities is welcomed and the creation of a more realistic target is supported	Strategic Director for Adult Social Care	An update was provided at April's Committee meeting.	<i>Complete</i>
SC036	Occupational Therapy Task & Finish Group Final Report [Item 7]	The Cabinet Member write to Surrey's MPs asking them to also write to the government minister reviewing the DFG process setting out concerns about the process and to feed back the response.	Cabinet Member for Adult Social Care & Health	Following further investigation the review in question was not being undertaken by the government minister in question. It was therefore deemed unnecessary at this time. The former Chairman of the Committee did write to the minister setting out the Committee's concerns.	<i>Complete</i>

Number	Item	Recommendations	To	Response	Progress Check On
SC037	QUESTIONS AND PETITIONS [Item 4]	That the Council's financial regulations and standing orders in relation to grants to the voluntary sector be reviewed to ensure greater opportunities for Member scrutiny.	Scrutiny Officer	This has been passed to the Cabinet Business Manager for action.	<i>Complete</i>
SC038	QUESTIONS AND PETITIONS [Item 4]	That Democratic Services work with officers to ensure Part 2 items are such because they contain statutory Part 2 information, and are not simply confidential. It is suggested that items may be split between Part 1 and Part 2 to ensure the appropriate level of transparency and openness.	Scrutiny Officer	This has been noted and discussed at team meetings.	<i>Complete</i>
SC039	QUESTIONS AND PETITIONS [Item 4]	That a revised response with Part 2 information removed be circulated and published with the minutes.	Scrutiny Officer	This has been done and the response was circulated with the minutes	<i>Complete</i>
SC040	ADULT SOCIAL CARE IN SURREY: SUCCESSES AND CHALLENGES 2009 - 2013 [Item 7]	That the Committee considers as key items for scrutiny: i) The viability of proposals to meet the cost savings arising from the Council's 2013/14 budget; ii) The need to ensure that the provider market remains strong; and iii) The strength of the Council's safeguarding procedures	Scrutiny Officer/Chairman	These have been reflected in the 2013/14 Work Programme for the Committee.	<i>Complete</i>

Number	Item	Recommendations	To	Response	Progress Check On
SC041	ADULT SOCIAL CARE IN SURREY: SUCCESSES AND CHALLENGES 2009 - 2013 [Item 7]	That the Committee will ensure it continues to be involved in the development of key strategies, such as the Self-Funder Strategy and the development of maximising social capital and will place these on its 2013/14 Work Programme;	Scrutiny Officer	The Committee will be discussing these topics in the autumn.	<i>Complete</i>

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DRAFT Adult Social Care Select Committee Work Programme 2013-14

Date	Item	Why is this a Scrutiny Item?	Contact Officer	Additional Comments
September 2013				
5 Sept	Maximising Social Capital	Scrutiny of Services/Policy Development – Social capital is what is available to a person to help them with their social care needs locally. This is usually drawn from the person’s social network and can include help from neighbours and friends as well as structured services from the voluntary, community and faith sector. The Service is looking to increase the use of social capital in meeting residents’ social care needs. The Committee will scrutinise current social capital development projects and contribute to the development and creation of new ones.	Anne Butler Dave Sargeant	Pre-meeting Workshop
5 Sept	Implementing Dilnot	Policy Development – The Government announced a cap on social care costs of £72,000 in the 2013 Budget, to come in force in 2016. The Service is preparing to implement these changes. The Committee will scrutinise the current proposals and contribute to their development.	John Woods/Paul Carey-Kent	
5 Sept	Maximising Assets	Scrutiny of Services/Policy Development – The Committee is concerned that there may be Council-owned assets that can be utilised for sheltered housing or for other social care purposes that are not being considered for development. The Committee will scrutinise the current management of the Council’s assets and make recommendations on how we can maximise our assets.	Tony Samuels, Cabinet Member for Assets & Regeneration Programmes John Stebbings, Chief Property Officer	

DRAFT Adult Social Care Select Committee Work Programme 2013-14

October 2013

24 Oct	Surrey Carers Update	Scrutiny of Services – The Committee continues to monitor the Service’s performance on securing positive outcomes for carers. The Committee will scrutinise an update report from the Carers Practice & Performance Group.	Dave Sargeant Jane Thornton, CEO, Action for Carers	
24 Oct	Adult Services Business Process Review	Scrutiny of Services/Policy Development – The Committee will scrutinise the implementation of the revamped assessment process following from the Rapid Improvement Event in April 2013.	John Woods, Assistant Director, Policy & Strategy	
24 Oct	Budget Monitoring	Scrutiny of Budgets – The Committee will scrutinise the most recent budget monitoring information.	Paul Carey-Kent	
24 Oct	Social Care Debt	Scrutiny of Services – The Committee will scrutinise the most recent social care debt information. Reducing social care debt is a priority for the Committee.	Paul Carey-Kent	

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December 2013

5 Dec	Mental Health PVR Update	Scrutiny of Services – The Committee will scrutinise progress in implementing the recommendations arising from the 2012 Mental Health Services PVR.	Donal Hegarty/Jane Bremner	
5 Dec	Services for People with Learning Disabilities PVR Update	Scrutiny of Services – The Committee will scrutinise progress in implementing the recommendations arising from and performance against savings targets identified by the 2011 PLD PVR.	Jo Poynter	
5 Dec	Budget Monitoring	Scrutiny of Budgets – The Committee will scrutinise the most recent budget monitoring information.	Paul Carey-Kent	

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5 Dec	Social Care Debt	Scrutiny of Services – The Committee will scrutinise the most recent social care debt information. Reducing social care debt is a priority for the Committee.	Paul Carey-Kent	
January 2014				
16 Jan	Information and Advice Strategy	Scrutiny of Services/Policy Development – Information and advice is often cited as a key concern. Residents do not always know where or to whom to go for information. The Service has an Information and Advice Strategy, which the Committee will scrutinise and contribute any new ideas for ensuring residents know where to go and get the right information.	Siobhan Abernathy	
16 Jan	Safeguarding	Scrutiny of Services – The Committee will scrutinise current safeguarding policies and arrangements.	Sarah Mitchell Dave Sargeant	
March 2014				
6 March	Dementia-Friendly Communities	Scrutiny of Services – As part of a national drive, the Directorate initiated a project in January 2013 to create dementia-friendly communities. The Committee will scrutinise progress and performance on this project one year on.	Donal Hegarty/Jen Henderson	
6 March	Self-funder Strategy	Scrutiny of Services/Policy Development – The Service is working on a Self-funders Strategy. The Committee will scrutinise any draft of this strategy and contribute to its development.	John Woods	
6 March	Budget Monitoring	Scrutiny of Budgets – The Committee will scrutinise the most recent budget monitoring information.	Paul Carey-Kent	

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6 March	Social Care Debt	Scrutiny of Services – The Committee will scrutinise the most recent social care debt information. Reducing social care debt is a priority for the Committee.	Paul Carey-Kent	
April 2014				
30 April	What is Commissioning?	Scrutiny of Services/Policy Development – It is important that the Committee understands the concept of commissioning adult social care. The Committee will scrutinise the Commissioning Strategy and contribute to any development of future policy.	Anne Butler, Assistant Director for Commissioning	
30 April	Managing the Market	Scrutiny of Services/Policy Development – the Commissioning service has a priority to manage the care market. The Committee will scrutinise the current policies and strategies for doing so and contribute to any ideas for improvement.	Anne Butler, Assistant Director for Commissioning	
30 April	Ageing Well Task & Finish Group Final Report	Scrutiny of Services/Policy Development – The Task & Finish Group will present its final report, setting out its findings and recommendations.	Leah O'Donovan, Scrutiny Officer	To be joint with HSC
June 2014				
25 June	Budget Monitoring	Scrutiny of Budgets – The Committee will scrutinise the most recent budget monitoring information.	Paul Carey-Kent	
25 June	Social Care Debt	Scrutiny of Services – The Committee will scrutinise the most recent social care debt information. Reducing social care debt is a priority for the Committee.	Paul Carey-Kent	

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TO BE SCHEDULED

Review of in-house residential homes for older people Part 2	Policy development – The Committee will scrutinise the final options appraisal for the six in-house residential homes for older people, prior to a decision by the Cabinet.	Mark Lloyd	
Local Authority Trading Companies Part 2	Policy Development – The Committee will scrutinise plans for the development of Local Authority Trading Companies (LATCs) to manage the Council’s in-house residential homes for older people and people with learning disabilities.	Simon Laker	

Task and Working Groups

Group	Membership	Purpose	Reporting dates
Adult Services Business Process Review Member Reference Group	Keith Witham, Richard Walsh	To monitor the procurement process for the adult social care IT database systems.	September 2013
Ageing Well	TBC – To be joint with Health Scrutiny Committee	Preventing the need for social care or health care in the future is paramount to reducing costs across the health and social care landscape as well as contributing to a healthier Surrey population. The Group will investigate the availability and provision of preventative services across the County for both physical and mental wellbeing for those over 50.	April 2014

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